Post Implementation Evaluation Report

Community Supports and Services Automation Project – Social and Rehabilitation Services

Project Dates: 1/2010 through 5/2012
Project Cost: $462,178

Project Objectives:
CSS Operations were support by an existing ASP.net system. However, that system lacked the necessary automated features to adequately provide data to support "evidence based" decisions required by service delivery partners, business partners, and the Centers for Medicare and Medicaid Services (CMS).

The scope of the project was to add a quality assurance survey and reporting software solution to the existing CSS ASP.net system which enables "evidence based" decisions and provides dynamic reporting capabilities.